

Episode 8: Trends in AI with Blackbaud

In episode eight of Mission + Markets, <u>Heather Shanahan</u> talks to Kate Averett Anderson, senior content manager at <u>Blackbaud</u>. They explore various aspects of AI technology trends and its applications in nonprofit organizations. The discussion covers:

- Al capabilities in nonprofits, including donor communication and grant writing.
- Donor prospecting and revenue optimization with Al.
- Emphasis on AI as a tool to enhance human efforts, not replace them.
- Trustworthy AI principles for responsible usage.
- Protecting donor privacy and maintaining transparency.

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Resources:

Last Episode: Episode 7: A Deep Dive Into Community Foundations

Blackbaud's Social Good Startup Program and Our Generative Al Cohort

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